

## A735 / A835 SERVICE NOTICE: BATTERY INDICATOR METER

Dear GE Valued Customer,

There have been reported incidents that the battery indicator meter of some GE A735 and A835 digital cameras may be under-reporting battery levels on certain types of batteries, and accordingly, we have released a firmware update to reset the battery indicator meter.

We extend our sincerest apologies for any inconveniences that this may have caused you, and we make every effort to achieve the highest levels of quality possible and request your continued support. Should you need any assistance, please contact us at 1-800-730-6597.

### Symptoms and Cause

In certain units, the voltage of fully charged batteries may be under-reported by the camera's battery meter, which causes the batteries to be registered as only 1/3 power, or in some cases, zero power (displayed on the LCD screen as "Power Exhausted").

### Resolution

The battery indicator meter can be reset by following the instructions below to install the latest firmware to your camera.

### INSTRUCTIONS:

Before you begin, you must have the following items available:

- SD card
- Computer
- Internet access
- GE camera

1. **IMPORTANT** - Verify the camera model on the front of the camera. Click on the appropriate link below and save the firmware to your SD card.

- [A735](#)
- [A835](#)

\*If you need assistance on how to save the firmware to your SD card, click [here](#).

2. Open the battery cover and insert the SD card into the camera.



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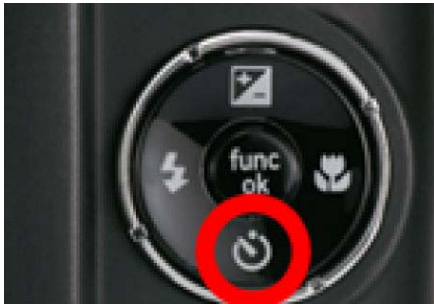
### General Imaging Company

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[www.ge.com/digitalcameras](http://www.ge.com/digitalcameras)

3. Insert (2) AA batteries into the camera and close the battery cover.




4. Press and release the “Down” button and the “Power” button simultaneously.



5. The camera is now being updated and the LED light on the front of the camera will flash until the update is complete. The camera will then shut itself off and turn on automatically.

6. OPTIONAL - Follow the steps below to verify whether the camera was updated correctly:

- Remove the SD card
- Turn on the camera
- Press the “Menu” button
- Select “Setup” by pressing the right button 
- Scroll down and select “FW Version”
- Current version should be “Ver 1.08”



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